

What Makes Us Different

Service Area	Payroll Pros	National Competitors
New Client Setup & Conversion	Simplified Process; we do everything for you quickly.	Lengthy, manual paper intensive process with extensive client involvement.
Processing Schedule	Payrolls processed same day when received by 3 PM. We can process up till 5 PM with advance notice.	Must process on their schedule.
Client Support	We are always here to help with any question or need. You will never talk to voicemail.	Customers must work through an automated phone maze.
Unscheduled Payrolls	Processed same day requested; small fee applies.	Cumbersome process; can't reach specialist; sizable fee applies.
Request for Extra Reports (Repetitive Each Payroll)	Included at no additional charge.	Extra charges apply.
Request for Special Reports (One Time or Repetitive)	Setup charge if new report must be created; no charge with each payroll.	Setup charge if new report must be created; extra charges apply each payroll.
Assigned, Dedicated Specialist	Assigned payroll specialist. Everyone in our office knows all of our clients.	Not available.
Online Services	Available; Per-user one time licensing fees apply. Training fees apply if needed.	Available. Fees Apply. Users do not receive training.
Timekeeping System	Equipment rental and low monthly fees.	Purchase equipment and high monthly fees.
Direct CPA Access	Included at no additional charge.	Not available.
Employee Self Serve	Available for less then \$2 per employee per month. Small setup fees apply.	Available with fees as high as \$7 per employee per month.
Locally Owned and Operated	We do business with those who do business with us whenever possible. We keep the money in our community.	When is the last time one of the national competitors purchased anything from you?

I have used several different payroll services over the last 18 years and Payroll Pros is the best. The staff is very knowledgeable, professional, and friendly. I would highly recommend them to other corporations in search of payroll services.

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